



HAPPY HAVEN HERALD

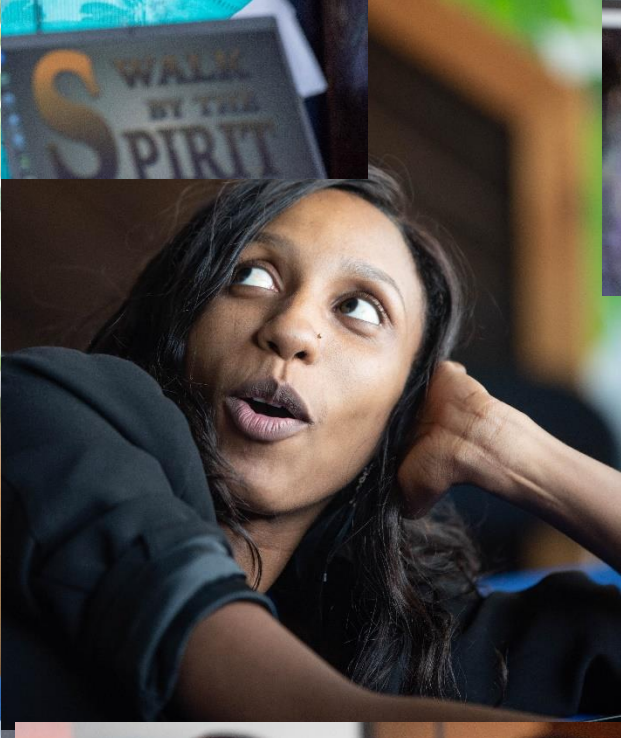
August 2020 Issue 2

Last month we had our very first Leadership Connect. The office staff, program supervisors, and team leads got together for a day of learning & laughter! Our very own Amanda and Gael Karomba, Darlene Tranquilli, and Angela Berry were our speakers. We learned what qualities it takes to lead and how to communicate with one another more effectively. Everyone participated and shared their thoughts with each other. It was a great learning experience for all that attended. We played games, ate amazing African cuisine, and then staff were recognized for their hard work and dedication with awards. *A special congratulations* to Marcel and Goreth for supporting Happy Haven and everything it stands for two years!!!!



MARCEL RWAGASORE
&
GORETH NTIRABAMPA





RECIPE
of the
MONTH



SABUSA

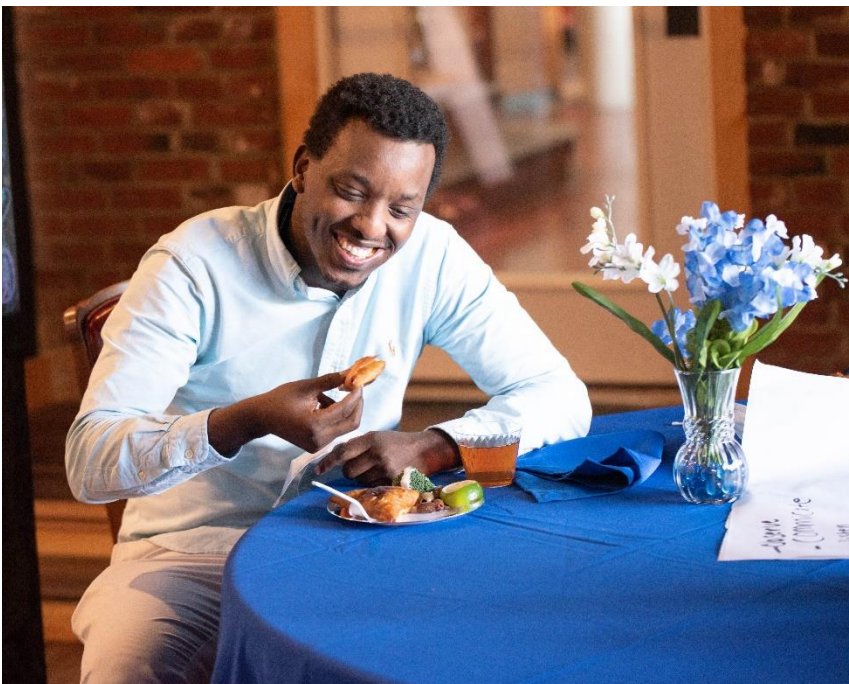
For the Filling:

- 1 Pound Ground Beef
- 1 Chopped Onion
- 1 Chopped Green Onion
- 1 Clove of Garlic
- 1 Green Chili
- 2 tbs cilantro
- Coriander, Cumin, Cardamom, Salt & Pepper

For the Wrappers:

- 3 Cups All-Purpose Flour
- 1 Cup Warm Water
- 2 tbs oil

***Oil for frying**





DSP of the Month

August 2020

Thythy Mutshipayi & Belyse Ndayishimiye

Happy Haven would like to recognize and **congratulate** two special DSP's this month! We appreciate and see your hard work, and so do your Program Supervisors. Thythy was nominated by Hope for being a humble, respectful, hard working man. Belyse was nominated by Ella for being hardworking and always going above and beyond. Rumor has it she never sits still-if it needs to be done, she is doing it! Thank you both for your dedication to the consumers...





Haven Help

Communication is essential in all relationships, including the workplace. It is especially important to communicate well with our Happy Haven friends, but also between staff.

Communication Tips-

- First, actively listen
- Be open minded
- Pay attention to the speaker's body language
- Do not interrupt
- Focus on the message, not just the words

Your Turn-

- Ask questions
- Repeat and confirm what you are hearing
- Be empathetic
- Think before you respond
- Speak clearly and watch your tone
- Allow questions

Building positive relationships through communication ensures a more cohesive work environment and in turn less stress for everyone. Effective communication is also an important factor in caring for our HH Friends. It is also important to remember that our HH Friends may not have the ability to communicate effectively or express what he or she is trying to convey. So, **patience** is key. Because he or she may lack communication skills, it is also important to assist with allowing his or her voice to be heard when you are out in the community.



UPCOMING....

First Time Safety Care

Safety Care Recert

- ✚ 9/14 9am-5pm
- ✚ 9/24 9am-5pm

Training Room

First Time CRMA

- ✚ 9/1, 9/8, and 9/15

9:30am-2:30pm

ZOOM

CRMA Recert

- ✚ 9/22 9:30am-2:30pm

ZOOM

FA/CPR

- ✚ 9/21 9am-NOON
- ✚ 9/21 1pm-4pm

Training Room

DSP LIVE

****PLEASE WATCH FOR EMAILS TO SEE IF YOU ARE SIGNED UP FOR TRAININGS****



JOIN US!
Knit Wits
Tuesdays
5-6pm

DJ is a great teacher and we have lots of laughs!
😊





CREATED BY HAPPY HAVEN STAFF

